



CONVOY OF HOPE® DISASTER SERVICES

Hope in Every Storm.

Highly regarded for our scalable distribution model, Disaster Services teams, six international warehouses and a Mobile Command Center, we are consistently among the first to respond to disasters throughout the world.



Why?

We have responded to hurricanes, typhoons, ice storms, earthquakes, tornadoes, wildfires, droughts and floods in the United States and throughout the world. Our goal? To give people help and hope in times of great need.

“Our team is focused on bringing hope in the midst of crises,” says Stacy Lamb, U.S. response director for Disaster Services. “Because of our faithful partners, we have been able to do that.”

LEARN MORE AT convoyofhope.org/ds

Our Approach

Monitoring

Convoy of Hope's Disaster Services team constantly monitors developing weather situations, earthquake activity, wildfires and other forms of natural disasters from the team's Operations Center at our World Distribution Center in Springfield, Mo. By staying up-to-date on potential situations, we are able to deploy assessment teams and supplies immediately.

Assessment

We send assessment teams to the field to gauge our level of response. In many instances, our teams are on the ground even before a storm passes. Our assessment teams gather critical information and report that back to our Operations Center where the scope of our response is determined.

Response

Disaster response efforts vary depending on the nature of a disaster, but typically consist of rotating response teams in the field and the shipment of loads of disaster relief supplies from our World Distribution Center. Teams in the field distribute relief supplies to storm survivors, coordinate volunteers and assist with cleanup. Coordination with local, state and federal officials is also an essential part of our work.

Recovery

We continue our work for months, sometimes even years. Our goal is not only to be one of the first organizations to respond to a disaster, but also one of the last to leave. In doing so, we bring immediate and long-term relief to those who are suffering.